QuickBooks for Mac Conversion Instructions

Web Connect to Direct Connect

Introduction

As Community Bank & Trust completes its launch of Direct Connect functionality with Personal Online Banking, you will need to modify your QuickBooks settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

Thank you for making these important changes!

Documentation and Procedures

Task 1: Conversion Preparation

- Back up your data file. For instructions to back up your data file, choose **Help** menu and use the Search bar available at the top. Search for **Back Up** and follow the instructions on screen. The first time you do a backup, QuickBooks will guide you through setting backup preferences.
- Download the latest QuickBooks Update. For instructions to download an update, choose Help menu and use the Search bar available at the top. Search for Update QuickBooks, select Check for QuickBooks Updates and follow the instructions.

Task 2: Disconnect Accounts at Community BT - Waterloo-Personal on or after August 20, 2018.

- 1. Choose Lists menu > Chart of Accounts.
- 2. Select the account you want to deactivate.
- Choose Edit menu > Edit Account.
- 4. In the Edit Account window, click Online Settings.
- In the Online Account Information window, choose Not Enabled from the Download Transaction list and click Save.
- 6. Click OK for any dialog boxes that may appear with the deactivation.
- 7. Repeat steps for each account to be disconnected.

Task 3: Reconnect Accounts to Community BT – Waterloo-Personal on or after August 20, 2018.

- 1. Choose **Banking** menu > **Online Banking Setup**.
- Enter, then select Community BT Waterloo-Personal from the Financial Institution list. Click Next.
- 3. Follow the instructions in the wizard. If prompted for connectivity type, select Direct Connect.
- 4. The Online Banking Assistant window displays during setup. Select 'Yes, my account has been activated for QuickBooks online services', then click **Next**.
- 5. Enter credentials and click **Sign In**.
- 6. For each account you wish to download into QuickBooks, click Select an Account to choose the appropriate existing account register.

IMPORTANT: Do NOT select "New" under the action column.

- 7. Click **Next**, then **Done**.
- 8. Add or match all downloaded transactions in the **Downloaded Transactions** window.